Community Engagement and Accountability

ASIA PACIFIC REGIONAL
COMMUNITY ENGAGEMENT & ACCOUNTABILITY TRAINING

Yangon | 20 - 24 May 2019

Learn more about the training
Check out the profiles of the participants and facilitators here
All training materials are available here
Photos of the training are available here

For more information, please contact
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Visit this CEA page

Introduction

Over the past years, there has been a growing demand from the National Societies for training and assistance in developing community engagement and accountability (CEA) capacity across the region of Asia Pacific. As a response, a regional community engagement and accountability training was held in Yangon, Myanmar from 20 – 24 May 2019, participated by some 30 CEA practitioners and focal persons from eight countries.

The training used a three-day CEA training curriculum with some adaptations to the regional context and added sessions on Feedback Starter Kit and CEA action plan. It aimed at familiarising the participants with the theory and the practice of integrating CEA into the programme cycle during emergency operations and development programmes.

“All participants suggested that the training met their needs and they were satisfied with the content – both the theory and the practice”
Participants

The training brought together 30 staff of the National Societies, IFRC and ICRC from Bangladesh, Myanmar, Philippines, Nepal, Indonesia, Timor-Leste, Pakistan, Japan as well as Myanmar’s government representatives from the Ministry of Health and Sports, and the Department of Disaster Management. These countries were selected based on their requests to develop and enhance their CEA capacity and based on the ongoing emergency operations. The profiles of participants included CEA practitioners and CEA focal points with backgrounds in disaster management, health, PMER (planning, monitoring, evaluation and reporting), communications.

Training methodology

PRESENTATION – Powerpoint presentations on CEA topics were used at the start of each session to provide theoretical information of CEA to the participants and to establish discussions during the training.

What they said

“This training is useful for me. I will try to integrate the concept of CEA in our work.”

… Training participant

“I got a lot of experience from this training and learned from other National Societies. Very good training.”

… Training participant
SCENARIO – The training also used plenty of complex scenarios on CEA integration in the community-based programming and emergency operations to allow the participants brainstorm and come up with innovative solution collectively.

GROUP EXERCISE – The participants were divided into groups consisting of various backgrounds at work and in mixed-countries for exercises, discussions and sharing.

ROLE PLAY – The participants had the opportunity to practise feedback/ data collection through interviewing community members (acted by Red Cross staff in Myanmar) using the feedback form. Various scenarios were added into this session to sensitise the participants of challenges in collecting, analysing and responding to community feedback.

COUNTRY-LEVEL SHARING – The participants prepared and presented a 5-minute session on CEA success and failure at the country level.

ACTION PLAN – At the end of the training, the participants discussed and established CEA action plan in their country teams to ensure ways forward after the training.

“Feedback Starter Kit session (theory and practice) gave me insights on improving the feedback mechanism in our work.”

… Training participant

Feedback from the participants

All participants suggested that the training met their needs and they were satisfied with the content – both the theory and the practice. They explained that a dedicated day on feedback starter kit gave them better insights on planning and rolling out feedback mechanism and evidence-based data for their areas of work. Despite the 5-day training, the participants noted that there was still time shortage for sharing sessions from the country teams. Some expressed their interest to further enhance their CEA in emergencies capacity through CEA surge training.
Next step

A CEA Community of Practice in Asia Pacific, based on the participants' recommendation at the end of the training, will be established to ensure regular information sharing and learning from each other.

Thank you note

Special thanks to British Red Cross, Danish Red Cross, Swedish Red Cross, ICRC for financial contribution and to National Societies who self-funded their staff to this training. And also to Myanmar Red Cross Society for hosting this regional training.