The Florence Call for Action (FCfA) was adopted at the 9th European Regional Red Cross and Red Crescent Conference in Italy in June 2014. The Call focuses around activities and advocacy towards different stakeholders in the field of Migration, Social Aspects and Volunteering. The overall aim of all these activities is to strengthen the resilience of the target group but also that of the National Society in the above mentioned fields.

Many of the actions and activities that the Florence Call for Action refers to are already included into the work of National Societies.

National Societies were asked to highlight maximum three new activities related to the topics of Migration, Social Aspects and Volunteering that they plan to start, or have already started further to the European Regional RCRC Conference in 2014, and intend to implement before we meet at the next European Regional RCRC Conference in 2018.

This will help guide National Societies through the implementation process of the related activities. In addition, it can be used as the basis for feedback to the annual reports of the implementation process of the Florence Call for Action and eventually to share good practices between National Societies.

Q: What will your National Society do in relation to Social Aspects, in order to achieve the adopted Florence Call for Action? Please list a maximum of three new activities that you are planning to implement.
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Albania

Reducing women’s poverty
Goal: To contribute to the reduction of the vulnerability and social discrimination of the women in Albania.
Target group: Albanian women in socio-economic difficulties living in rural areas
Tools:
- Vocational training courses
- Inter-mediation with individual private local business entities and governmental employment sector
- Providing a monthly general health check-up to women project
- Individual and group psycho-social sessions with women during the duration of the course
New/scaling up/intensity efforts: Increased vocational capacities and job opportunities of the women/raised awareness about equal gender opportunities among women, families and community.

Social care for elderly people in Albania
Description: Opening of daily clubs to improve the life conditions of the elderly people by reducing the loneliness and the lack of sufficient income and to improve their health and physical problems, emotional and psychological problems, the sense of being futile in the society make them vulnerable to the stress, reduce the desire of life.
Target group: Isolated/lonely elderly people
Tools:
- Running the daily centre indoor creative activities
- Providing individual and groups’ psycho-social sessions
- Outdoor recreation activities: trips/excursions/parties
- Providing a monthly general check-up to elderly people
New/scaling up/intensity efforts: The Albanian Red Cross is increasing the efforts to expand the daily centres for elderly people.

Food parcels to the most vulnerable families
Goal: To improve the living condition of the family in the most need.
Target group: Families which live in socio-economic difficulties, family with many children and older members, families with all members unemployed.
Tools: Standard food parcels, vehicles for the transport
New / scaling up / intensity efforts: Albanian Red Cross is intensifying the efforts to increase the number of assisted families, especially in remote/isolated areas

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Andorra

Social coaching for families in precarious situations

Activity: Social coaching for families in precarious situations  
Target group: Families living around the country  
Tools: Legal support, finding housing and job

Psychosocial Support Programme

Activity: Psychosocial Support Programme  
Target group: The unemployed, those who have lost their jobs with minimal prospects of re-employment  
Tools: Volunteer and staff training

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Building a sustainable system of integrated home care provision

**Description:** Building a sustainable system of integrated home care provision with nurses, home helpers and volunteers. Activity is implemented in frames of Community based integrated medico-social home care and healthy ageing program. Program is implemented with the financial support and partnership of Swiss Red Cross and Monaco Red Cross. Introduction of the new service will give opportunity to elderly, disabled and chronically ill people to have a dignified life and as much as autonomy as possible by staying at home as long as possible, receiving care and assistance covering their specific and individual needs.

**Target group:** Main beneficiaries are lonely and living alone elderly, as well as people with limited abilities and chronically ill.

**Tools:** Integrated medico-social care implemented through creation of Community Home care centers with the special equipment and staff. Sustainable system of training is emphasized for provision of services by both professional nurses, home helpers and volunteers. Volunteers of all ages will be engaged and trained to support the nurses and home helpers in the home care centers thus broaden the outreach and number of beneficiaries by providing visiting services. Agreements with the main stakeholders are signed (Ministry of Health, Ministry of Labor and Social Affairs) and close cooperation assured. Elaborating of favorable regulatory environment of ARCS will serve as a base for clear definition of areas of service provision and its management. research and evaluation, as well as quality assessments will help to promote the model at national level.

**New / scaling up / intensity efforts:** New

Mobilization of community and promoting the concept of active and healthy ageing

**Description:** Mobilization of community and promoting the concept of active and healthy ageing. Activity is implemented in frames of community-based integrated medico-social home care and healthy ageing program. Program is implemented with the financial support and partnership of Swiss red Cross and Monaco Red Cross. Promotion of the positive image of older and other vulnerable persons will become a new area of the community mobilization work of the ARCS. Healthy Aging is promoted to lobby and advocate for the rights and needs of vulnerable population groups through community initiatives, intergenerational work (young, elderly, all ages, healthy and vulnerable people in communities) and engagement in national and regional platforms.

**Target group:**
- Directly: Elderly
- Indirectly: All community members, local public administration

**Tools:** Establishment, supporting and development of community initiative groups. Local and regional information campaigns, as well as advocacy activity and campaigns on addressing “non-stereotypical” needs of elderly and other vulnerable people (intergenerational dialogue and support, travel and tourism, computer literacy, etc.). Building of age-friendly communities, creation of an enabling environment for volunteering at all ages etc.

**New / scaling up / intensity efforts:** New

New activity/approach to the psycho-social program for lonely elderly people and children living in the communal houses

**Description:** In January 2017, The Armenian Red Cross Society will incorporate new type of activity/approach to its psycho-social program for lonely elderly people and children living in the communal houses in very poor and harsh conditions. The services to the elderly people and children
are provided separately and include weekly visits by volunteers (to elderly people), humanitarian support, educational activities (for children), cultural activities, etc. In 2017 joint activities for elderly people and children will be organized promoting socialization and learning, during which elderly people will teach life skills to children such as cooking and knitting (to girls) and crafts and repair works (to boys) and the children will teach elderly people how to use mobile phones or make regulations on TV-sets.

Target group: Lonely elderly people and children form poor or one-parent families living in commune houses.

Tools: This kind of activity uses "bridging generations" concept and brings together different generations upon shared interest.

New / scaling up / intensity efforts: New/Scaling up, as in the coming year, the approach will be used only for beneficiaries residing in Yerevan. In case of success it will expanded to reach the beneficiaries of the program living in Kotayk region, as well.

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Distribution of school starter parcels

**Activity:** Distribution of school starter parcels for pupils who live in households which receive funds from the national means-tested minimum income scheme. The project is funded by the “European Fund for the most deprived” (EFAD). The Austrian Red Cross is the only partner organisation of the ministry of social affairs in Austria. We have a contract with the ministry from 2015 – 2017.

**Target group:** Children in school age (6 – 18 years) who live in households which get funds from the means-tested minimum income scheme.

**Tools:** The Austrian Red Cross is responsible for distributing the parcels. Additionally we produced a brochure with practical information on various topics like school, learning aids, work, friendship, mobbing etc. and also for counselling and information of the beneficiaries e.g. where to get cheap food or social benefit.

**New/scaling up/intensity efforts:** This activity is new at the ARC.

“Active 80 plus – Valuing and Valorising the knowledge and skills of people 80+”

**Activity:** Project: “Active 80 plus – Valuing and Valorising the knowledge and skills of people 80+”. The project is funded by the Erasmus programme and the aim is to develop and test a research-based training for care staff and volunteers and to enabling them to function as coaches for people at high age. Using methods and tools of the training, the coaches will support older people in developing and realizing their own ideas of learning and active citizenship. Now we are working on the further implementation of these measures.

**Target group:** Care staff and volunteers who work with people 80+ and the very old people themselves.

**Tools:** The developed training.

**New/scaling up/intensity efforts:** This activity is new at the ARC.

“Social Buddy – A Social Service of the Austrian Red Cross”

**Activity:** The aim of the project "Social Buddy – A Social Service of the Austrian Red Cross" is to offer guidance to people who face difficult life situations and social distress, e.g. after the loss of a family member, sudden unemployment, family problems, etc. Within the programme Red Cross volunteers will be trained to accompany persons in need so that they are enabled to enhance their independence, self-control and resilience regarding new challenges.

The areas of support cover the following topics:
* finance and accommodation;
* family and social environment;
* work;
  * psychological and physical health;
* home care and health support.

**Target group:** People who face difficult life situations and social distress.

**Tools:** A three-day training for the volunteers and support for the volunteers.
New/scaling up/intensity efforts: We started with a pilot training in 2012 and after revision of the program we started in one region in 2013. Since January 2015 we scaled up the activity in four regional provinces and intensity of our efforts are increasing. We also get a fund since 2015 from Landrover to implement this activity at the Austrian Red Cross.

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Belarus

Clown therapy

Activity: Clown therapy
Target group: Children in hospitals, children in difficult life situation.
Tools: Trained volunteers visit children in hospitals and talk to them, play with them and make them laugh, which helps them to recover.
New/scaling up/intensity efforts: Single volunteers in clown therapy worked in BRC since 2009, but only in 2015 the efforts were intensified and clown therapy volunteer groups were created and trained

Hot meals for the vulnerable

Activity: Hot meals for the vulnerable
Target group: Homeless people and ex-offenders
Tools: Provision of free hot meals for the target group in winter
New/scaling up/intensity efforts: Supported by the Swiss Red Cross, Belarus Red Cross piloted hot meals distribution in 2015. The project was successful and will be implemented again in winter

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Implementation of the EU Food Aid programme with new social components

**Activity:** Further implementation of the EU Food Aid programme, enhanced with new social components

**Target group:** Vulnerable people of all ages as defined by the Bulgarian Ministry of Social Affairs based on income and status (include for example older people, single older people, disabled, etc.)

**Tools:** Food distribution, distribution of information leaflets and consultations/referral

**New/scaling up/intensity efforts:** The programme for 2015-2016 aims to reach 256,000 persons, which is less compared to the last round of food distributions in 2013. However, the current programme does no longer contain only distribution of food products, but also a range of awareness raising and information provision activities. The Bulgarian Red Cross staff and volunteers working in the field distribute to the beneficiaries, according to each person specifics, leaflets and provide consultations on the following subjects:

- **Disaster preparedness.** With information on how to reduce risks (including advice on how to prepare a basic family disaster plan and a disaster kit) and how to manage in situations of emergency.

- **Healthy eating.** Information is provided on the use of healthy food products, their combinations, advice on preparing healthy meals, and improvement of daily diet and lifestyle.

- **Fraud prevention.** In the current years, especially the older people increasingly become victims of fraud phone calls (example scenarios: a loved one is injured in an accident and large amount of money is needed for surgery, a fake police officer threatens the victim with heavy punishment for a fictional offense unless is paid, fake lottery win requires a fee to receive the winnings, or many other scenarios. The trust of the older people is used by the criminals and as a result many of them lose all their savings and life perspective. The leaflets are accompanied with information and advice on how to act if such calls are received.

- **Leaflets,** accompanied with advice, consultation and referral on a variety of social issues, including encouraging unemployed youth to contacting the relevant employment service or get support for small business, qualification courses, particular services for inclusion of ethnic minority groups such as Roma, migrants and others, access to integrated health-social services, specific programmes for support to vulnerable children.

**Competition on Disaster Preparedness, First Aid and Rights of Older People**

**Activity:** 1st competition on Disaster Preparedness, First Aid and Rights of Older People. On the occasion of the International Day of Older Persons, in 2015 the Bulgarian Red Cross held a unique competition on disaster preparedness, first aid and rights of older people. 14 teams of older people from 14 regions of Bulgaria participated in the contest which was held in the National Training Center of the Bulgarian Red Cross. Each team consisted of 4 persons and 1 manager or a total of 70 people took part in the contest. The youngest participant was 63 years old, the oldest - 78 years old. The total number of stations was 14: 4 stations for first aid; 2 - for disaster preparedness; 2 - for psychosocial support; 1 for the rights of older people and 5 stations for rest. Every station had a chief judge and assistant referees. The first place was won by the team from Russe - a town situated in the northern part of Bulgaria.

The competition brought together younger and older volunteers, members of the BRC Youth Emergency Teams, members of the staff of the Regional BRC branches and the Headquarters. The enthusiasm of older people was great both during the preparation as well as at the competition
itself. The competition once again showed the potential of older people and the role they can play in their local communities.

**Target group:** Older people, volunteers of the Bulgarian Red Cross, trained and active in the field of mutual social assistance, community mobilization, advocacy on the rights of older people and other fields. The target group was also trained in advance in first aid.

**Tools:** On the occasion of the International Day of Older Persons, in 2015 the Bulgarian Red Cross held a unique competition on disaster preparedness, first aid and rights of older people. 14 teams of older people from 14 regions of Bulgaria participated in the contest which was held in the National Training Center of the Bulgarian Red Cross. Each team consisted of 4 persons and 1 manager or a total of 70 people took part in the contest. The youngest participant was 63 years old, the oldest - 78 years old. The total number of stations was 14: 4 stations for first aid; 2 - for disaster preparedness; 2 - for psychosocial support; 1 for the rights of older people and 5 stations for rest. Every station had a chief judge and assistant referees. The first place was won by the team from Russe – a town situated in the northern part of Bulgaria.

Age integration aspects: The competition brought together younger and older volunteers, members of the BRC Youth Emergency Teams, members of the staff of the Regional BRC branches and the Headquarters. The enthusiasm of older people was great both during the preparation as well as at the competition itself. The competition once again showed the potential of older people and the role they can play in their local communities.

New/scaling up/intensity efforts: This activity scales up the NS activities for promotion of active lifestyle of older people, establishment of support networks in the communities and advocacy for the rights of older people in Bulgaria. This activity is aimed at integrating them further into disaster preparedness activities of the Bulgarian Red Cross in addition to a strong intergenerational link with the younger volunteers. The feedback from all participants was extremely positive and the initiative will continue.

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Psychosocial Support Programme

Activity: Scaling Up the Psychosocial Support Programme and integrating the Psychosocial Support guidelines in CRCS activities.

Due to the growing needs of the vulnerable groups in Cyprus, the existing program needs to be expanded and improved to meet those needs, effectively. It will act as a stand-alone program, developing new services but also it will be fully integrated through built collaborations with CRC branch officers in the existing and new programs.

Target group: The ‘New Poor’: students, single parent households, youth, working poor, the unemployed- those who have lost their jobs with minimal prospects of re-employment, Migrants and Asylum Seekers, pensioners and the elderly, those who are disabled and those affected by Crisis situations.

Tools: Continuously needs assessments, IFRC Training Material know-how and expertise, Inter-Agency Guidelines, funding, Psycho-education Training, Networking and building collaborations with Universities, other National Societies and locally with the Private Sector and Civil Society, awareness campaigns, Volunteer and staff Training, Collaboration with branches on a Pan-Cyprian level.

New/scaling up/intensify efforts

Mobile (PSS) Service

Activity: Expansion through the creation of a Mobile PSS service to the hard-to-reach areas of Cyprus.

To create a mobile service which could travel to those hard-to-reach areas of Cyprus, to conduct PSS needs assessments and thereon provide psychosocial support on a community based level to the identified vulnerable and often invisible groups on all four different levels of the PSS pyramid: basic services and security, community and family support, focused, non-specialized groups and specialized services; in the hard-to-reach and rural areas of Cyprus, whilst raising awareness about issues.

Target group: Hard-to-reach and rural communities and their members.

Tools: IFRC Training and Guidelines, Inter-Agency Guidelines, funding, expertise and know-how from other National Societies and local NGOs with relevant experience.

New/scaling up/intensity efforts

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**Denmark**

**Establishment of meeting points for battered woman**

**Activity:** Establishment of meeting points for battered woman  
**Goal:** The goal is to establish 2-4 "Café Q" - meeting points/cafes for woman living in a violent relationship  
**Target group:** The target group is woman living in a violent relationship, who are not in contact with a woman crises center. We know that there is a significant number of woman in this category. This is due to practical reasons (there is not a crises center nearby) and not least stigmatization.  
**Tools:** Establishment of physical location for Café Q. Recruitment of volunteers. Training of volunteers. Supervision of volunteers. Establishment of close cooperation with local authorities  
**New/scaling up/intensity efforts:** DRC has received external funding for human resources/support for volunteers

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Young people in schools and day-care centres

**Activity:** Young people in schools and day-care centres
**Goal:** The activity contributes to the development of the educational system by providing students with opportunities to engage in active learning and to develop their skills and competencies. The activity aims to improve the quality of education and to promote a more active and participatory learning environment. It also contributes to the development of the local community by creating a positive and inclusive atmosphere in the schools and day-care centres.
**Target group:** Students in schools and day-care centres.
**Tools:** The activity is implemented through the collaboration with the Local Board of Education, local authorities, and other stakeholders. Specialized employees are providing support and guidance to the schools and day-care centres.
**New/scaling up/intensity efforts:** The activity has been ongoing since 2015.

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Accompagnement social pour des familles en situation précaire

Activité: Accompagnement social pour des familles en situation précaire.
Groupe cible: 3 000 familles vivant dans des hôtels en région parisienne.
Outils: Soutien administratif, juridique pour la scolarisation, les assurances, la recherche d’un logement, etc.
Nouveauté: Il s’agit d’un nouveau dispositif mis en place.

Aide à l’accès au logement

Activité: Aide à l’accès au logement.
Outils: Recherche par le biais de Pensions de famille.
Nouveauté: Il s’agit d’un dispositif qui a été renforcé.

File holder - Contact details

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Phone:
Germany

Adoption of a new position paper of the GRC on social inclusion and participation

Activity: Adoption of a new position paper of the GRC on social inclusion and participation; a change of perspectives and attitudes is aimed, first of all of leaders, secondly in the whole GRC welfare department.

Target group: Experts and management of GRC in order to include all marginalized groups (e.g. handicapped people, migrants, social marginalized) in the organization

Tools:

- Distribution of the position paper containing the new understanding of inclusion in the GRC welfare branches (ongoing)
- GRC national headquarters intern seminar on the empowerment of marginalized groups (December 7th, 2015)
- In 2015, a seminar for management staff of GRC regional welfare branches was planned but cancelled; it might be reorganized but no concrete date, so far

New/scaling up/intensity efforts

- GRC Welfare Congress on November 18-19, 2016: there will be workshops on intercultural openness, social inclusion, inclusion of handicapped people and training of inclusion managers
- The position paper on social inclusion and participation is serving as a leitmotiv for other positions papers and publications on diverse topics to be worked out in future

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Great Britain

To increase the capacity of UK citizens to access social welfare and grants

Activity: Increase capacity of UK citizens to access social welfare and grants
Goal: To ensure that those experiencing financial hardship have access to information on the benefits and support available to them, and support in applying to receive those benefits.
Target group:
- Ill, injured, disabled people
- Older people (aged 65+)
- People affected by an emergency
- Refugees, asylum seekers and migrants
- People on low income
- Bereaved
- Carers
- Young people

Tools: The British Red Cross launched a new online tool in October 2015 – “Financial Microsite”. This new resource will support service-users who are experiencing financial hardship and will provide:
- ‘Benefits Checker’ – for service-users to check eligibility for all social welfare available in the UK, such as Housing Benefit, Attendance Allowance and over 25 other schemes
- ‘Grant Search’ – offering a searchable database of over 3,000 charities that provide grants for individuals in need
- ‘Your Situation’ – funding advice tailored to the situations faced by many service-users, such as coping with ‘Bereavement’ or an ‘Illness, Injury or Disability.
- ‘Factsheets’ – over 20 factsheets on different sources of welfare. For example, ‘factsheets on ‘Universal Credit’, ‘Bereavement Allowance’, ‘Carer’s Credits’ and ‘Winter Fuel Payments’
- Access to a national telephone Helpline for people that do not use the internet.

To visit the site please click here – http://redcross.turn2us.org.uk

New/scaling up intensity efforts: The new Financial Microsite has been designed to assist with scaling up support for service-users experiencing increased financial hardship.

Responding to increasing levels of food poverty and material deprivation

Activity: Responding to increasing levels of food poverty and material deprivation amongst British Red Cross service users
Goal: To reduce destitution in those experiencing economic hardship
Target group: The disproportionate number of British Red Cross service users found to be experiencing financial hardship than national averages in the UK:

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   5%  22%  +17%

3. Incidence of people struggling to replace clothing  
   6.5%  30%  +23.5%

4. Incidence of people struggling with household expenses  
   37%  48%  +11%

5. Incidence of people struggling with housing costs  
   9%  18%  +9%

**Tools:** The British Red Cross has increased investment in an ‘Emergency Shops Voucher’ Scheme. This enables service users to receive free clothes and essential household items through our national chain of 325 British Red Cross charity shops (which offer second-hand goods).

**New/scaling up/intensity efforts:** Partnership working with foodbanks and supermarkets has been scaled up across the UK. This enables service users to receive emergency food parcels.

**Responding to increasing levels of fuel poverty**

**Activity:** Responding to increasing levels of fuel poverty amongst British Red Cross service users

**Goal:** To reduce destitution in those experiencing economic hardship

**Target group:** The disproportionate number of British Red Cross service users found to be experiencing financial hardship than national averages in the UK:

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**Tools:** Introducing new information resources for service users on managing fuel costs.

**New/scaling up/intensity efforts:** Signposting to heating and fuel support has been scaled up across the UK. The British Red Cross is working in partnership with the ‘Home Heat Helpline’.

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DAPHNE Project

Project team: Danish RC, Bulgarian RC, and Hungarian RC HQ
Project title: Strengthening psychosocial methods and practices to build resilience of female victims of domestic violence
Project objective: Strengthen methods to build resilience of women and their children who have experienced domestic violence

Activities:

1) Development of training modules for volunteers on psychosocial support to women who have experienced violence in intimate relationships.

Working with women experienced domestic abuse requires skills and knowledge about the issue. The training needs to provide a good understanding about violence and trauma and the institutional context of the available help for women the volunteer will be working with. PSS support is a key element setting out the framework of the support, thus PSS training also needs to be developed.

2) Training of trainers in module + training of volunteers.

There will be three tiers of services for the implementation of the project. HRC HQ will be responsible for the development of methodology, training of trainers and synchronizing the project implementation between the participating national societies.

3) Establishing and developing the volunteer network.


4) Establishment of Q-cafés where volunteers can apply their new knowledge.

As a result, volunteer networks will be developed which will be able to effectively work with victims of violence. The development of volunteer network will be piloted in the shelters of two county branches of the Hungarian Red Cross and following the project the developed methodology will be disseminated and implemented countrywide in the HRC shelters, thus sustainability of the project is ensured.

- Advocacy

A significant part of the project will be to advocate for victims of domestic violence. Women experiencing domestic abuse have very low self-esteem and self-advocacy skills, they are not aware of their rights and have no information about available resources of help. The project is aimed at developing this area as well by awareness raising of the recruited volunteers on the nature and aspects of domestic abuse, developing advocacy tools for abused women such as booklet with useful information of available help, by initiating round table discussions with decision makers at local and governmental level, by gathering experiences about the phenomenon of domestic abuse and organize experience exchange meetings with professionals at local, national and international level within the framework of the project and the findings of the meetings will be shared with professionals and decision makers through forums for professionals, the media and compiled materials available for the public.
**Target group:** Female victims aged 18-37 years old for the most vulnerable and their children of domestic violence. 12 abused women and their children/per network/per country and same number of volunteers.

**Tools:** pls see at activities

New/scaling up/intensity efforts: Social services have no targeted services to address – to prevent and to treat – domestic violence. In case of crisis when the abused woman needs to leave her home and her relationship crisis accommodation is operated in some of the temporary family shelters where they can be placed for a period of 2x30 days. After this period our ‘Q’-cafe(originally running by DRC) which will be a volunteer networks be able to effectively work with victims of violence and be a niche service among the service providers because there are only a small number of civil societies trying to deal with the problem but due to the lack of resources, professional guidance and developed methodology the issue of domestic violence is not effectively addressed.

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**Italy**

**Support for persons in need and families in difficulty.**

**Activity:** Support for persons in need and families in difficulty. The Italian Red Cross has continued even in the year 2016 the activities in favor of people in conditions of severe material deprivation nationwide. The principal activity is the distribution of free food to the most deprived persons or other kinds of need. The foodstuffs originate from the EU or from donations collected through solidarity with supermarket chains.

**Target group:** Poor people who are in serious condition of material deprivation. Out of approximately 256,000 people assisted by the year 2015 the category of users with the highest percentage is that of the child and family with 43%, followed by migrants with 25% and from homeless 23.5%.

**Tools:** Territorial committees dealing with single out recipients of the intervention through listening points and problem reports public social services. Later, after receiving food aid, local committees that took care of the storage and custody shall ensure their distribution.

**New/scaling up/intensity efforts:** In August 2016 in Italy the law n° 166 has been approved, provisions relating to the donation and distribution of food and pharmaceutical products for the purpose of social solidarity and for limiting waste. It differentiates the concept of "food waste" than "over". In the first case, we are referring to products discarded in long journey of the agri-food chain but are still suitable for consumption; in the second we talk about products that remain unsold on the shelves of shops and supermarkets and, when stored properly, shortly before or in conjunction, can still be used. This law makes more streamlined bureaucratic processes for the donation of surplus and whether it will be guaranteed safe keeping and sufficient conditions of hygiene products will be destined to the most deprived persons. It is hoped so we can increase in 2017 aid of people experiencing poverty.

**Activities in favor of homeless people.**

**Activity:** The project is part of the strategic objective of the Action II Italian Red Cross aims to promote and support the social inclusion of the most vulnerable people. The project fits into the historic collaboration that at international level, since 1954 sees the British brand and IFRC flanked to reaching an increasing number of vulnerable people in the world.

Land Rover Italy and Italian Red Cross, in 2014, have developed a project called "Streets of Solidarity" with the aim of:

- reach an increasing number of homeless people;
- increase metropolitan areas reached by the itinerant services;
- to develop more structured activity that declines in five years;
- to provide not only material support but also psychological and medical support;
- Prepare Volunteers with dedicated courses.

**Target group:** The survey conducted between 2010 and 2011 by ISTAT, the Ministry of Labour and Social Policies, the Italian Federation of organizations for the homeless (fio over 47,000 units, of which 86.9% were men, the majority of which have less than 45 years. Being homeless, in most cases, is the direct result of several factors such as losing a stable job, having separated from his spouse and / or children and be in poor health. A person is considered homeless when it is in a state of material and immaterial poverty, characterized by strong housing problems, that is, the inability to provide independently for obtaining and maintaining a home in the true sense. Is possible to define a homeless person as a subject in a state of material and immaterial poverty, holds an overall discomfort, dynamic and multifaceted.
Tools: The interventions are mainly carried out through the Street Unit, mobile service that lets you bring, in places frequented by them, certain types of people at risk, offering them a range of intervention also to those who cannot express a request for help or not aware of the need. The Road Unit works with a team composed of a variable number of volunteers but adapted to the local area needs. The main activities are the distribution of necessities (food, blankets etc.), Accompanying services, help in the reintegration process and in some cases medical service and nursing and legal assistance. Furthermore, in many situations, the road service unit is accompanied by the management of a canteen and / or a dormitory, in particular during the cold periods of emergency.

New/scaling up/intensity Efforts:

What has been done:
- Application of established model of Milan and Rome also to other realities resulting increase of 100% of the beneficiaries so far by the project. Availability of 2/2 Land Rover Free loan of use;
- Created a National Working Group for initiatives targeted at homeless people with the aim of coordinating the activities of this sector, provide the update of Guidance and training Lines of volunteers involved in this policy area;
- Guidelines 2015 on the activities carried out in favor of homeless people (PSD) which were implemented with the aim of improving the quality of the action of the volunteers who work with extreme vulnerability, as well as to define a second-level education and training of Red Cross volunteers working in this sector;
- Establishment of a specialized course of the volunteers who work with the homeless;

At the September 2016 resulting from censuses n. 75 Committees which carry out activities for the homeless. Altogether they are carried out nearly 4800 issues a year by providing more than 190,000 performance to 2300 people. Volunteers are involved regularly around 1700. There was a significant increase in the last years, coinciding with the crisis that has hit our country, from n. 20 committees, which in 2010 held activities in favor of this target audience to n. 63 committees surveyed at the end of 2015. For 2016 it is expected to increase by about 10 committees that will trigger actions in favor of homeless people.

In addition to now we have been organized n. 12 training courses for a total of about 400 volunteers specialized in working with homeless people.

**Job Opportunity Project Builder (CRI - Accenture Italian partnership).**

**Activity:** Job Opportunity Project Builder (CRI - Accenture Italian partnership).

**Duration:** divided into 5 phases with specific objectives and evaluation moments. Key objective of the project is to promote the social inclusion of users who belong to our services continuously or for a period exceeding six months, providing them with tools for training for the inclusion work and upgrading of skills and personal resources. CRI / Accenture partnership was born from the idea to create a project that would allow to develop and deliver specific training packages addressed to our users, for the development of specific skills of interest to the labor market, based on a thorough professional analysis carried out by Accenture. The project includes different sectors of activity, responding to users' specific characteristics and territorial realities.

**Target group:** In relation to the analysis of needs carried out on the territory and the processing of data related by about 450 local units that provide periodic reports about the users’ characteristics, there were three target groups on which to focus the action:
- Young unemployed (37.9% youth unemployment rate in Italy);
- Guests of migrant reception centers in the area;
- Families in difficulty in relation to new areas of poverty and poor access to services and job placement instruments;

**Tools:**
1. JOB for Family - CRI to the Family Service
Provision of training courses for family support professions (Assistant Family and Child Care) organized and promoted by CRI Committees with internal resources and / or network collaborations. Creating complete toolkit for the provision of courses locally, including activation manual, forms, program and educational materials, tools for monitoring and evaluation.

2. Skills Assessment massive asylum seekers (on electronic media) to understand their skills and / or abilities, in order to direct them towards training opportunities aimed at subsequent use, compatible with their level of education and the context of inclusion and choices based on criteria of enhancement of personal skills and competences acquired in the course of life.

3. JOB for industry:
Identification of educational and vocational training opportunities, offered free to users and CRI financed by European funds and / or partners and supporters of the project (e.g. Leroy Merlin). Research is carried out at local level by specially trained volunteers and particularly concerns:
- Educational offers dedicated to young people and be financed through special programs (e.g. Young Guarantee);
- The employment of people with disabilities and difficulties related to the accessibility of the offer;
- Unemployed people in advanced age with family sustainability issues;

New/scaling up/intensity Efforts
- In testing questionnaires for the Assessment skills to users of services for homeless people;
- In the process of formalizing the collaboration with Fondazione Minoprio (national company specialized in social agriculture and vocational training in agriculture) for the realization of solidarity allotments intended for users CRI (on the property of the land, donated or used for various reasons) and for the creation of training courses dedicated to the professions of rapprochement farmer, nursery, etc.

File holder - Contact details

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**Kazakhstan**

**Increased access for migrants to the diagnosis and treatment of tuberculosis and Promotion of the rights of migrants**

**Type of activity:**
1. Increased access for internal and external/foreign migrants to the diagnosis and treatment of tuberculosis.
2. Promotion of the rights of migrants, including the right to health care and the reduction of stigma, discrimination and xenophobia.

**Project goal:** help to reduce the burden of tuberculosis in Kazakhstan by meeting the needs of internal and external migrants.

**Target group:**
- Internal migrants and their families;
- Foreign workers and members of their families;
- Representatives of local authorities and structural units: governorates, provincial / municipal Departments of Ministry of Health and Social Development, healthy lifestyle centers, AIDS, crisis centers;
- Health care professionals: senior doctors, physicians and social workers;
- Employers;
- Heads of national cultural centers, leaders of the diaspora;
- Journalists.

**Tools:** training of employees and volunteers of KRC? OKP? to work with the Task Force on TB prevention, awareness of preventive measures with migrants and their family members, who are directed to health care facilities for TB diagnosis / organization fluorography examinations, workshops / seminars / round tables to study and discuss the rights of migrants and their access to services.

**New/expanding/intensive efforts:** Strengthening cooperation with relevant bodies and organizations, including employers, to better understand the problems of migration and non-discrimination and tolerance towards migrants among the parties involved, promoting the rights of migrants and increase their access to healthcare and social services.

**File holder - Contact details**

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Lithuania

Home nursing

**Activity:** Home nursing  
**Target group:** Elderly people living alone /disabled  
**Tools:** Employing more nurses for home visits.  
**New/scaling up/intensity efforts:** intensity efforts

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**File holder - Contact details**

Name:  
Position:  
Email:  
Phone:
Monaco

Adopting a new strategy focused on local social work

**Activity:** adopting a new strategy focused on local social work  
**Target group:** vulnerable people attended by the MRC social service  
**Tools:** Strategy 2016-2020 to be adopted soon, new HR (social worker)  
**New/scaling up/intensity efforts:** budget raise, communication emphasis on social work

More information to come in upcoming 2016-2020 Monaco Red Cross strategy

**Involving youth in micro social projects**

**Activity:** involving youth in micro social projects  
**Target group:** social beneficiaries as elderly people in retirement homes, isolated people, hospitalized people, youth, children.  
**Tools:** Red Touch program (agreement with the French Red Cross). More info (only in French): [http://redtouch.croix-rouge.fr/redtouch/jcms/pp_8199/fr/qu-est-ce-que-red-touch](http://redtouch.croix-rouge.fr/redtouch/jcms/pp_8199/fr/qu-est-ce-que-red-touch)  
**New/scaling up/intensity efforts:** The Red Cross of Monaco is about to adopt its first Youth Engagement Strategy and sign the pledge on youth at the Statutory meetings.

**File holder - Contact details**

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Montenegro

Clubs for older people (in 3 RC local branches in Montenegro) and Inter-generational centre (1 RC local branch in Montenegro)

Activity:
- Clubs for older people are promoting active ageing and bring together beneficiaries who are able to participate in different activities with their peers but also with much younger volunteers. Clubs are working 2 times per week (2 or 4 hours) with aim to reduce the social isolation of the beneficiaries and to increase their active involvement in social life. Some of activities are: socializing, making handicrafts from various materials, workshops on health issues (nutrition, disease, preventive health...), computer training (Skype or phone), first aid trainings, organization of field trips, celebrations or any other activity suggested by beneficiaries or volunteers.
- Inter-generational centre is very similar to the Club for older people with big difference in role of other members of communities. This is a place for gathering beneficiaries, volunteers but also other community members that are different ages (cooperation with primary schools and kindergartens, sports associations, association of pensioners). The main goal is to bridge the gap between generations and to provide ideal conditions for functioning through joint activities.

Target group: Persons above the age of 65, they live alone or with a spouse, without next of kind who could support them, of poor health condition and complicated financial situation.

Tools: Public events, campaign, workshops, cooperation with relevant institutions and organizations, social events, exhibitions, weekly meetings with beneficiaries and volunteers, handbooks produced by IFRC.

New/scaling up/intensity efforts: A lot of effort was invested in raising awareness not only among general public about active ageing but also among older people to motivate them to participate in something that was not common in their lives. Still there are many things to do in part of including more representatives from communities and organizing joint activities to overcome the gap between generations.

Bringing Roma and non-Roma communities together in the Konik area

Activity:
i) Bringing Roma and non-Roma communities together in the Konik area (the biggest area in Podgorica where displaced and domicile Roma are settled in Montenegro) is one of the most important goal for the Red Cross team who is working on a daily basis in a Roma community. Since Roma, who are displaced in 1999, are planning to live, work and stay in Montenegro, one of the most important aim, in the process of their proper integration, is to bring together domicile Roma, displaces ones and domicile non-Roma communities. Through joint activities of these target groups full integration and socialization will be achieved. Planed activities are: joint sport tournaments, health preventive workshops with women, outdoor classes for children, daily visits of cultural and historical sites and monuments etc.

Target group: Displaced and domicile Roma, as well as domicile population living in the Konik area.

Tools: Workshops, public and social events.

New/scaling up/intensity efforts:
Opening first humanitarian second-hand shop in Montenegro

**Activity:**
Red Cross of Montenegro is actively thinking and planning to open first humanitarian second-hand shop. This idea was already presented to the public and representatives of relevant institutions. Every day people donate big amount of second hand clothes. Usually in all local branches after distribution of clothes to the most socially vulnerable population there is still a lot of good quality clothes that can be sold for affordable prices. Besides this in second hand shop people would have the opportunity to buy handicrafts from Clubs for older people. In this way, people with small incomes would be able to buy cheap but also unique things and in the same time to help those in need. All incomes from the shop would be given for organizing other activities for vulnerable population but also for humanitarian aid.

**Target group:** socially vulnerable population

**Tools:**
New/scaling up/intensity efforts:

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Poland

Very good manners campaign

**Activity:** Very good manners campaign

A social media campaign connected with a fundraising action organized by the Polish Red Cross in around 160 restaurants in Poland. The aim is to collect money that will cover the costs of meals for children in schools. In restaurants marked by the PRC emblem and information about this campaign people can join the action by putting your knife and fork in the shape of cross when they finish eating meals. That is a signal that they want 5 PLN from their bill dedicate to the Polish Red Cross. The campaign was very successful and even won a couple of awards for the most innovatory concepts in Poland.

**Target group:** direct: customers, clients of restaurants in Poland, indirect: poor children suffering from hunger.

**Tools:** TV spots, FB campaign, on-line adverts: [https://www.youtube.com/watch?v=srwe1A2pbKI](https://www.youtube.com/watch?v=srwe1A2pbKI)

**New/scaling up/intensity efforts:** 160 restaurants, 700 000 beneficiaries

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**File holder - Contact details**

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Portugal

Activity: Play4Change

Activity: Play4Change project is being developed by the Portuguese Red Cross Youth, with the partnership of Haus Der OffenTur from Germany and Studio Progetto from Italy. This project, funded by KA2 of Erasmus + Youth in Action Programme, started on September 2015, ending on January 2017.

Play4Change’s main goal is to develop basic and transversal skills on all the people involved in it. To achieve that, an innovative tool, focused on non-formal education and skill development of organizations, youth workers and young people with fewer opportunities, is being created. This innovative tool – a strategy game – also allows raising awareness within young people to youth policies in Europe since it was developed based on the EU Youth Strategy and its 8 priorities of action (Education; Employment; Creativity and Entrepreneurship; Health and Sport; Participation; Social Inclusion; Volunteering; Youth and the World).

Target group: This project targets mainly young people with fewer opportunities, facing social exclusion problems, discrimination, etc. In the specific case of Portugal, the main beneficiaries of the project will be young boys and girls (aged between 12 and 18) in Youth Detention Centres. In Italy and Germany, the tool is going to be a resource for young people facing social problems.

Tools: In order to achieve the goals of the project, we designed a cooperative strategy board game. The main goal of the game is to save Europe from an alien invasion, but the players do so accomplishing several missions, each of which is related to one of the priorities of action of the EU Youth Strategy. At the end of each mission, the players have a debriefing to talk about what they learned and how that Youth priority can be found or integrated in their lives. Besides the missions, the basic rules of the game were designed to develop player’s vocational skills i.e; democratic thinking, cooperation, resource management, team work, coordination and planning strategically as part of a team member as well as individually.

New / scaling up / intensity efforts: This project is new and innovative in several ways. First of all, a new tool is being developed to work with youth with fewer opportunities. But beyond that, Play4Change is going to be the first non-formal education project to be implemented with the help of volunteers on Portuguese youth education centres. These volunteers had specific formation to work with this tool, and they are going to help young people in Youth Detention Centres to develop personal and social skills by playing towards change.

File holder - Contact details

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Russia

Support to the most vulnerable categories of elderly and disabled people

Activity: Support to the most vulnerable categories of elderly and disabled people
Target group: Lonely elderly and disabled persons
Tools: Food and hygiene sets, support by means of social rehabilitation, small repairing in the houses of beneficiaries, advocacy
New / scaling up / intensity efforts
Activities of RRC are supported by IFRC and Finnish Red Cross

File holder - Contact details

Name:
Position:
Email:
Serbia

Implementation of the project "Improving the access to human rights of elderly people in Republic of Serbia"

Description: The Red Cross of Serbia in partnership with HelpAge International started the implementation of the project "Improving the access to human rights of elderly people in Republic of Serbia". The project had two segments. The first segment was developing peer support groups of elderly people, and the second one was related to initiating a research on human rights of elderly people in Serbia and education of elderly people on human rights. The project was well accepted by the Red Cross local branches and after support has ended, the local branches have secured support from local governance in supporting 54 peer support groups.
Target group: Elderly people
Tools:
New / scaling up / intensity efforts

Publication “Well-kept family secret – Violence towards elderly people”

Description: The Red Cross of Serbia has in cooperation with the Commissioner for Protection of Equality and with the support of UNFPA developed publication “Well-kept family secret – Violence towards elderly people”. Publication represents the results of the research on violence towards elderly people done during 2015. The results show that 19,8% of elderly people had experience some form of violence.
Target group: Elderly people
Tools:
New / scaling up / intensity efforts

File holder - Contact details

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**Slovakia**

**Helping with food**

**Activity:** Helping with food  
**Target group:** Slovak Red Cross volunteers, socially challenged people and families  
**Tools:** One day of food collection in all the stores of a hypermarket chain in Slovakia. People donate non-perishable food and Slovak Red Cross volunteers prepare food parcels and distribute to people in need.  
**New / scaling up / intensity efforts:** We started in 2014 and people are getting more willing to donate, this year more than 2,000 families received the food packages. Cca. 630 Slovak RC volunteers participated in the project.

**Together we can do it**

**Activity:** Together we can do it  
**Target group:** Youth volunteers and senior citizens  
**Tools:** Regular meetings, discussions and activities of young people with elderly in senior houses. Seniors share their memories and skills and young people listen and talk about their lives and challenges. Together they engage in different activities empowering all the participants. It has proven to be a very efficient way to improve intergenerational solidarity, engage and motivate elderly people to remain active and build a more understanding young generation.  
**New / scaling up / intensity efforts:** Carried out by several Slovak RC Youth groups in regional branches.

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Spain

Personal Well-being and Social Activation

**Activity:** Personal Well-being and Social Activation

**Target group:** People over 30 and under 65, affected by the socioeconomic context: economic insecurity, social isolation, deficiency of personal skills, emotional problems.

**Tools:**

- Human resources: Teams composed by psychologists, counsellors, social facilitators and volunteers.
- Methodology: workshops, individual and group sessions, e-Tools.

**New/scaling up/intensity efforts:** In the context of socioeconomic crisis, many people face practical problems when they see their income diminishing or disappearing, experiencing severe material deprivation. They also go through an equally important “symbolic” breakdown. Low social self-esteem affect interaction with others including friends, relatives, leading to social isolation. In addition, they carry within them deep feelings of inadequacy and weakness. Therefore, it is important that the management of the current economic crisis will rely also on services responding to increased social demands for psychological support and social activation.

“Social and labour itineraries for families with their all members unemployed”

**Activity:** “Social and labour itineraries for families with their all members unemployed”.

Our methodology is based in integrated itineraries as pathway approach to labour insertion. We work in a systemic way with the commitment of the whole family unit encouraging mutual support. This means mutual knowledge about the skills of each member and family alliances, working together for self-determination and social/labour inclusion. We use a holistic approach, offering information, activation, counselling, training, intermediation…and additionally, social support.

**Target group:** Families at risk of social exclusion, mainly families with all members unemployed.

**Tools:**

- Multidisciplinary teams in the regional network,
- application program,
- CD "Basic guidelines guide for the family labour insertion",
- Networking with other social actors is a key factor for the project.

**New/scaling up/intensity efforts:** This project is a supplemental response to the resources that addressed the social problems of the same family unit. A project aimed at increasing the opportunities to get a job of at least one member of the family. Definitely, this project is addressed to fight against family poverty. We work with the whole family unit analysing their profiles and fostering labour insertion of the member with better employability. This intervention is combined with social support to the family.
**Spanish Red Cross Childhood Strategy**

**Activity:** Spanish Red Cross Childhood Strategy  
**Target group:** Children and Families  
**Tools:**
- Children's Rights Focus in the SRC's Governance  
- Mission-Vision-Goals-Principles  
- Development Plan and Measures.

**New/scaling up/intensity efforts:** For the first time, from 2015, SRC has a Childhood Strategy which is aligned with Call For Action Florence. The Strategy provides us a mainstreaming approach to children’s rights in all Institution’s areas, placing their interests at the center of our decisions, while allowing us to organize the activity and identify new intervention scenarios.

**File holder - Contact details**

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Switzerland

Water safety campaign

Activity: In 2015, the SLRG (one of the five rescue organizations of the SRC) counted 50 drowning accidents. Strikingly often, people with migration background and asylum seekers become victims of drowning accidents. Since they reflect knowledge from over 85 years of lifesaving, especially knowledge on water safety, the SLRG safety rules play an important role in prevention work, as this setting of behavioural recommendations can be life-saving. The SLRG has responded to the drowning accidents of asylum seekers and people with a migration background by translating the swimming safety rules into several languages. Swimming and river safety rules are now available in German, French, Tigrinya, Arabic, Tamil, English, Serbo-Croatian, Portuguese and Somali. The translations have been distributed to asylum centers by the State Secretariat for Migration and are available for download. Posters and brochures on water safety are available for download as well.

Target group: People with migration background, asylum seekers

Tools: Translation of existing Swimming safety rules & River safety rules

New / scaling up / intensity efforts

Sport events for community building

Activity: The project aims at bringing people from different social and cultural backgrounds together by organizing community-building activities. Sports and physical exercise serve as a common language that helps to overcome socio-cultural boundaries between people. Asylum seekers from various countries, young volunteers of the Swiss Red Cross regional branch Basel-Stadt or the Youth Red Cross Basel and members of various sports associations come together in the afternoon at different locations and are active together. The common activities help to overcome prejudice and ignorance and combat discrimination and xenophobia. In addition to these sports events, awareness-raising workshops for the association and youth group members are organized. Different workshops on xenophobia, respect and diversity accompany the encounters with asylum seekers from different social and cultural backgrounds and allow reflection on the experiences gained. The project thus creates platforms for encounter, awareness and participation.

Target group: People (especially children, adolescents and young adults), regardless of their origin. Participation is free of charge and on a voluntary basis. Second target group: socially competent, well-integrated, locally networked and, if necessary, professionally qualified volunteers from the ranks of the SRC BS (especially Youth Red Cross Basel) and project partners (sports associations, scouts etc.).

Tools: Organization of sports activities and events with asylum seekers, awareness-raising workshops

New / scaling up / intensity efforts: new, possible scaling up in the future

Social induction for young migrants

Activity: This project of the Youth Red Cross in the Canton of Aargau seeks to support unaccompanied minor asylum seekers in coping with everyday life in Switzerland as well as and in their personal development. It aims at strengthening their independence and helping them to help themselves. This target is achieved through the exchange with local youth and young adults, particularly at “Input events” on various topics, such as cooking and nutrition, German language and vocabulary, information and networking, creativity and activity. The project is made possible thanks to the social commitment of volunteers aged 15 to 30 years. For young asylum seekers participation is voluntary and free of charge. Project “Input” not only seeks to enable and encourage intercultural exchange between local and asylum-seeking adolescents and young adults, but also to promote and
encourage voluntary commitment and sensitization to the situation and needs of young asylum seekers in Switzerland.

**Target group:** Unaccompanied minor asylum seekers, Canton of Aargau

**Tools:** Regular meetings and exchange, Input events

**New / scaling up / intensity efforts:** The project was launched in March 2016.

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**File holder - Contact details**

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Tajikistan

Establishment and development of social-legal centres to support the most vulnerable minority in Tajikistan

**Activity:** Provision of social and legal support to representatives of national minorities; provision of necessary medical support; establishment and organization of club's communication; and voluntary assistance to representatives of target groups at home.

**Target group:** The most socially vulnerable categories of the population of Tajikistan (citizens, born in the periods of Soviet Union until 1992 inclusive): the lonely, elderly and young people.

**Tools:** Training of staff and volunteers working with the target group at the community level, regular promotion and providing legal advice, through established communication clubs, involvement of project staff "Visit service" for the provision of care at home. Strengthening cooperation with relevant stakeholders and organizations to better understand the problems of national minorities and non-discrimination and tolerance towards representatives of national minorities, promoting their rights and improve access to health and social services.

**New/scaling up/intensify efforts:** Scaling up existing activities

Organization of trainings for labour migrants on prevention of socially-significant diseases and legal aspects

**Activity:** Organization of instruction and training points for labour migrants; carrying out awareness-raising campaigns at railway stations and inside the train, route Dushanbe-Moscow; providing legal support to persons who were deported from Russian Federation and those who are placed temporarily at special facilities.

**Target group:** Training of staff and volunteers working with the target groups, organization of consulting points at railway ticket offices, awareness among passengers on prevention of socially significant diseases and legal issues. The integrated model is implementing in close cooperation with the Ministry of Labour, Protection of the Population and Migration, representatives of Tajik railways, as well as the dialogue is carrying out with other National Societies to support assessment, identifying the problems of labour migration, and other regional migration issues.

**Tools:** IFRC Training and Guidelines, Inter-Agency Guidelines, funding, expertise and know-how from other National Societies and local NGOs with relevant experience.

**New/scaling up/intensity efforts:** New activity

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Uzbekistan

Medical and social assistance for the most vulnerable

Activity: Promoting a healthy lifestyle, personal hygiene, prevention of infectious diseases. Medical and financial assistance to 6,000 low-income families having many children and 3000 single elderlies who need constant home care in the amount of one minimum wage established in the country.

Target group: Low-income families with many children and single elderly people

Tools: 190 UzRCS visiting nurses provide medical and social assistance to more than 3000 lonely elderly people in need of constant care and more than 6000 large low-income families. Developed and published more than 70 000 pieces various information materials - booklets, brochures and posters on healthy lifestyle, personal hygiene, nutrition, reproductive health, child care, etc. and spread them when visiting homes. Financial assistance and food procurement.

New / scaling up / intensity efforts - Expansion of statutory activities of the UzRCS to all regions of the country.

Participation in the implementation of State Programs

Activity: In 2015 in the framework of the State Program "Year of honouring the elderly", 3000 single elderlies and 1600 people who have reached 100 years of age received assistance from UzRCS in the amount of 650 million sums (about 220 000 $) In 2016 within the framework of the State Program "Year of a healthy mother and child" more than 5,500 families with many children received material and social assistance in the amount of 700 million sums (about 225 000 $). In 2017 which declared by Uzbek Government as «The Year of Dialogue with the People and Human Interests». It is planned to provide the material and social assistance by UzRCS in the amount of 650 million sums (about 220 000 $) to 6,000 low-income families.

Target group: Most vulnerable groups of people

Tools: Providing the material and social assistance to the most vulnerable people by each regional and district organization of UzRCS.

New / scaling up / intensity efforts - New.

Focal Target group changes every year depending on the theme of the year announced by the Government.

File holder - Contact details

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